A Webinar, presented by the Department of Community Services & Development for its Energy Services Providers

Production Goals, Policy Changes and More

January 27, 2011

Mark Your Calendars!

Please mark your calendars for this upcoming webinar.

Wednesday, February 2:

Comprehensive Monitoring,

10:00 - 11:30

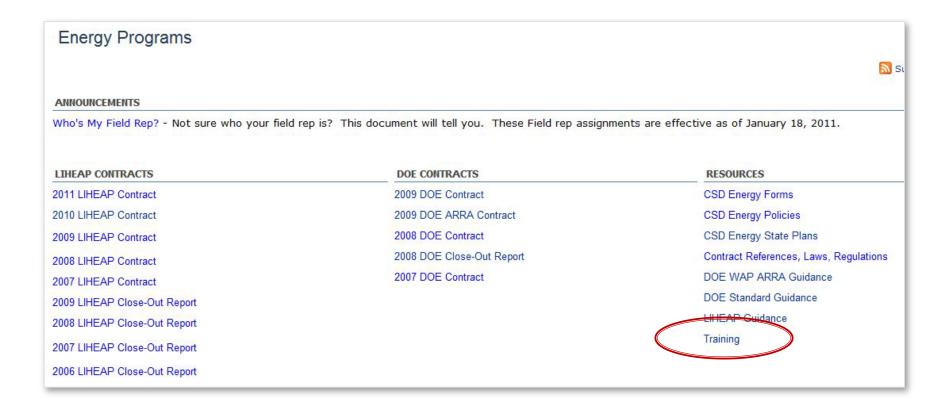
Things to Know

- CSD will mute all phones globally
- Q& A at the end of each presentation
- "Raise Your Hand" for Questions
- When called on, press *6 to unmute your phone



Post-Webinar

 This webinar and associated documents will be posted to CSD's web site later today:



Today's Agenda

	Presenter/s	Time Allotted		
Introductions & Overview	Lynn Wiley	10-10:05		
Quality Assurance Intro & Update	Lorraine Yamada/Dan Fitzgerald	10:05 – 10:10		
Production Goal Update	Leslie Campanella	10:10 - 10:20		
Production Goal Update Q&A		10:20 – 10:30		
Intro to Policy Changes: Order of Operations	Joshua Pierce	10:30 – 10:45		
Order of Operations Q&A		10:45-10:55		
Intro to Policy Changes: Priority List and Protocols	Paméla Gorsuch	10:55 – 11:00		
Priority List and Protocols Q&A		11:00 – 11:05		
Intro to Policy Changes: Energy Audit Policy & Implementation	Joshua Pierce/Paméla Gorsuch	11:05 – 11:25		
Energy Audit Q&A		11:25 – 11:45		
Additional Resources/WIS Update/Waiver Transition/In-Service Training	Joshua Pierce/Paméla Gorsuch	11:45 – 11:55		
Final Q&A		11:55 - Noon		

Lorraine Yamada & Dan Fitzgerald

Quality Assurance Update

- CSD Announcement for a New Quality Assurance Inspection Company
 - State Laws require that Contracts be Periodically Revised and as such CSD Announced through the Request for Proposal (RFP) its Quality Assurance Inspection Services.
 - In December 2010, CSD selected from a large pool of candidates a new Inspection Firm.
 - CSD is pleased to announce its selection Consol, Inc.

- Introduction of ConSol, Incorporated Quality Assurance Inspection Company
 - Michael Hodgson, President
 - David Meyers, Senior Director, Operations
 - Cody Wilson, Field Operations Manager
 - Rodney Tamayo, IT Manager

- Training for ConSol for the Weatherization Inspection Process
 - January & February ConSol will be preparing for Quality Assurance Inspection Duties by Attending Classroom Setting and Conducting Field Inspection Duties with the Oversight of Richard Heath and Associates Assistance.

- ConSol begins Inspection Duties
 - Beginning March 1, ConSol will be working solo performing their contract related duties with the 40+ Weatherization Providers.
 - Providers will be contacted directly by ConSol staff at least 15 days of advance of visiting with your agency.
 - CSD and ConSol are looking forward to a successful and productive 2011 relationship with all the weatherization providers throughout the State.

Contact Information

- For Questions or Comments regarding Quality Assurance, contact:
 - Lorraine Yamada, Program Manager, (916) 576-7139
 - Dan Fitzgerald, Program Manager, (916) 576-4355

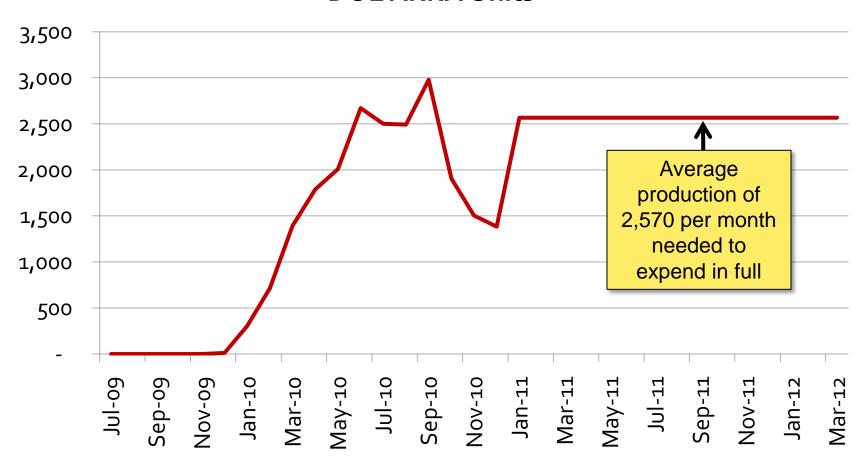
Leslie Campanella, CSD

- Production Updates for:
 - DOE ARRA
 - DOE Regular
 - 2009 LIHEAP
- Impact on next 6 months

DOE ARRA

- DOE will continue to monitor our progress closely through 3/31/12
- Expended approximately 36% to date
- Completed 21,652 units to date
- Must complete additional 38,500 units to spend out
- Current overall average is \$2,545 per unit (based on all costs)

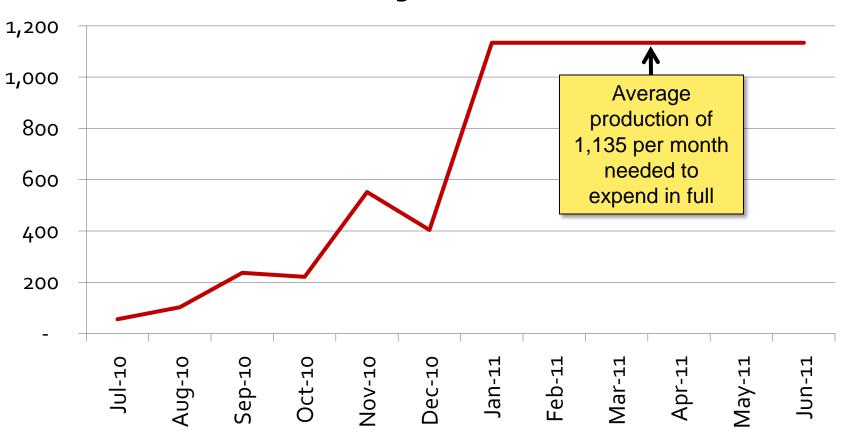
DOE ARRA Units



DOE Regular

- DOE also monitoring progress under regular grant
- Grant funds terminate 6/30/11
- Unexpended funds will NOT be carried over
- Expended approximately 19% to date
- Completed 1,573 units to date
- Must complete additional 6,800 units to spend out
- Current overall average is \$1,945 per unit (based on all costs)





- 2010 LIHEAP Wx
 - Program year ends 6/30/11
 - Expended approximately 50% to date
 - Completed 18,286 units to date
 - Must complete additional 18,000 units to spend out
 - Current overall average is \$1,575 per unit (based on all costs)





- Impact Through June 2011
 - Total production needed is projected to be approximately:
 - 40,200 total units or
 - 6,700 units per month
 - Impact of 2011 LIHEAP not included in this analysis

- New energy audit and priority list protocols effective 2/1/11
- Will take approximately 2 months to determine effect of new protocols in DOE programs on:
 - Average cost per unit
 - Number of completed units

In Summary

- Increase spending and pump up production
- Important to demonstrate ability to expend funds
- Could impact future funding in DOE
- Level of spending and production will be closely monitored by CSD
- State Legislature and Agency concerned about ability to produce across all programs not just ARRA

Introduction to Policy Changes

Introduction to Policy Changes

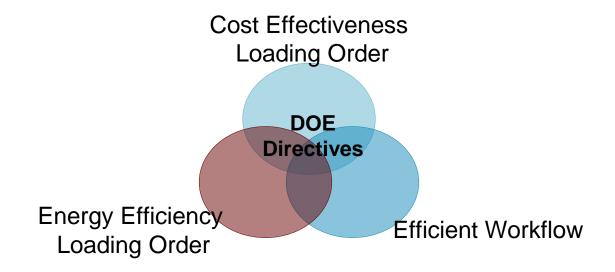
- Order of Operations
- Priority List Protocols and Procedures
- Energy Audit Policy and Requirements
- Available Resources (New and/or Updated)
- Status of WIS Update
- Waiver Process Transition
- Technical Assistance Options
- Training Requests

Joshua Pierce, RHA

Order of Operations

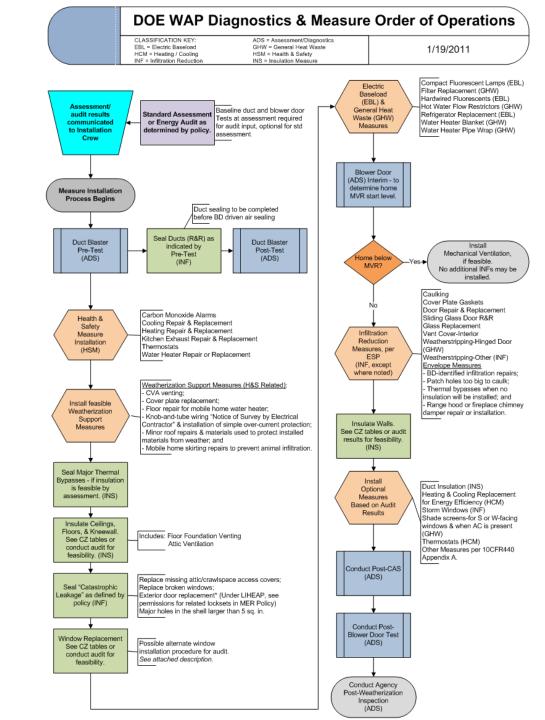
Order of Operations

The order of operations attempts to provide clarity and consistency for workflow and decision making in the WAP.



Order of Operations

- What is this?
 - Visual tool for a typical job workflow
- How do I use it?
 - Reference guide and tool for field staff
- What if something does not fit?
 - Not every element applies to every job.



Workflow Process Overview

- Intake and Eligibility
- Determine if Priority List or Energy Audit path applies.
- Conduct dwelling assessment.
- Immediate Health and Safety measures.
- If applicable, prepare energy audit.
- * Complete additional health & safety repairs.
- * Weatherization Support Measures
- Repair catastrophic leaks and thermal bypasses. Windows if applicable.
- * Duct repair and sealing.
- * Specific order of install may be affected by job conditions

Workflow Process Overview

- Install any energy measures (per energy audit or priority list) that may require installation prior to insulation measures, to minimize impacts. (Ex. HVAC system change-outs approved per audit)
- Install eligible insulation measures.
- Install electric baseload measures (can be completed in logical workflow, as long as H&S repairs are complete).
- Conduct blower door for MVR and install additional air sealing and/or mechanical ventilation.
- Install applicable remaining measures from energy audit results, in order of cost effectiveness.
- Conduct post-weatherization diagnostic testing.
- Complete post-weatherization quality assurance inspection.
- * Measures must be installed in order of cost effectiveness according to priority lists or energy audit results. If this order interrupts the logical workflow, agencies shall ensure that funds for those measures are allocated and measures installed within the scope of work.

Change Management

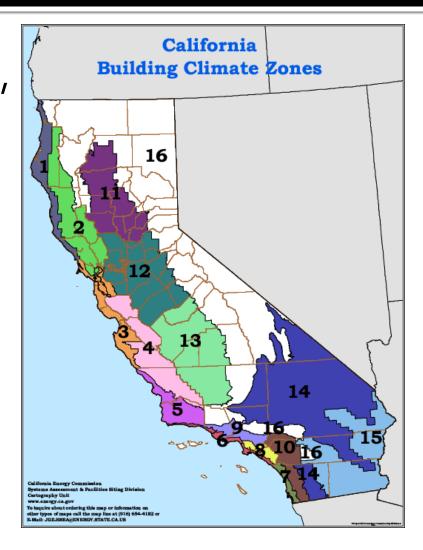
Change is good **Process improvements** DOE program changes and directives Potential conflicts within the WIS BD/DB at assessment vs. crew install

Paméla Gorsuch, RHA

Priority List Protocols & Procedures

Priority List Protocols & Procedures

- Priority list covers Insulations,
 Window Replacement, &
 Programmable Thermostats
- Divided by CEC Climate Zone
 1-16
- Divided by Housing Type
- Dependent on AC presence



Sample Priority List Table

Climate Zone Number

CZ-12	Pre-1950 SFU SIR		Post-1950 SFU SIR		MFU Apt		Mobile Home	
PRIORITY LIST MEASURES	w A C	w/o AC	w AC	w/o AC	w AC	w/o AC	WAC	w/o AC
R-38 Ceiling Insulation (R-0 add R-38)	7.6	4.7	6.7	5.0	5.1	3.3	N/A	N/A
R-38 Ceiling Insulation (R-11 add R-30)	1.7	1.1	1.4	1.1	5.7	1.3	N/A	N/A
R-38 Ceiling Insulation (R-19 add R-19)	1.6	1.0	1.6	1.2	1.7	1.1	N/A	N/A
R-30 Ceiling Insulation (R-0 add R-30)	8.6	5.4	7.5	5.6	1.4	5.5	N/A	N/A
R-30 MH Ceiling Insulation (R-11 add R-19)	N/A	N/A	N/A	N/A	N/A	N/A	1.1	0.7
R-11 Wall Insulation	4.2	3.3	5.7	5.0	N/A	N/A	N/A	N/A
Wall Insulation Apt. (R-11) 2-walls	N/A	N/A	N/A	N/A	1.4	3.8	N/A	N/A
Wall Insulation Apt. (R-11) North	N/A	N/A	N/A	N/A	1.4	3.9	N/A	N/A
Wall Insulation Apt. (R-11) South	N/A	N/A	N/A	N/A	1.3	3.7	N/A	N/A
Wall Insulation Apt. (R-11) East	N/A	N/A	N/A	N/A	:: 		N/A	N/A
Wall Insulation Apt. (R-11) West	N/A	N/A	N/A	N/A	-)—————————————————————————————————————	N/A	N/A
R-19 Floor Insulation	<u>"</u>	<u> </u>	<u>-</u>	: <u>"</u>				3
Low-E Windows (20-year EUL)	1.2	0.8	1.3	0.9	2.7	1.3	1.9	2.0
Programmable Thermostat	10.1	3.7	2.5	1.6	0.6	0.4	1.0	1.1

Building Type

Priority List Tables

Calculated SIR Values

Not shaded = SIR above 1.0

CZ-12		Pre-1950 SFU		Pos	Shaded = SIR value is less			ess	ile Home	
		SIR			than 1.0.				SIR	
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PRIORITY LIST MEASURES	Ц	w AC	70 70 70	w A					AC	
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R-38 Ceiling Insulation (R-11 add R-30	Ц	1.7	1.1	🚣 to housing type.					N/A	
R-38 Ceiling Insulation (R-19 add R-19		1.6	1.0	1.6					N/A	
R-30 Ceiling Insulation (R-0 add R-30)		8.6	5.4	7.5	N/A					
R-30 MH Ceiling Insulation	П				No vair	je = Aud	it polic	У	117	
(R-11 add R-19)		N/A	N/A	N/A	applies	_			0.7	
R-11 Wall Insulation	\square	4.2	3.3	5.7	: : : : : : : : : : : : : : : : : : :				N/A	
Wall Insulation Apt. (R-11) 2-walls		N/A	[™] N/A	N/A	A\N/A	1.4	3.8	N/A	N/A	
Wall Insulation Apt. (R-11) North		N/A	N/A	N/A	A/N A	1.4	3.9	N/A	N/A	
Wall Insulation Apt. (R-11) South		N/A	N/A	N/A	A\N/A	1.3	3.7	N/A	N/A	
Wall Insulation Apt. (R-11) East		N/A	N/A	N/A	A\N A		17.0	N/A	N/A	
Wall Insulation Apt. (R-11) West		N/A	N/A	N/A	A N/A	-		N/A	N/A	
R-19 Floor Insulation	Ì	<u>=</u>	<u> </u>	25	2 (5	2			8	
Low-E Windows (20-year EUL)		1.2	0.8	1.3	0.9	2.7	1.3	1.9	2.0	
Programmable Thermostat		10.1	3.7	2.5	1.6	0.6	0.4	1.0	1.1	

Joshua Pierce & Paméla Gorsuch, RHA

Energy Audit Policy & Implementation

Energy Audit Policy & Requirements

REM/DESIGN

Single-family dwellings, mobile homes, or low-rise multifamily buildings containing:

- 25 or fewer dwelling units,
- 3 stories or fewer,
- Individually metered, Where the unit is heated and cooled independently, and
- -The unit has its own water heater.

VS

TREAT

High-rise residential buildings (multifamily residential buildings 4 stories and above)

OR

Low-rise multifamily buildings with shared (common) heating + air conditioning systems and/or water heating.

Application of Audit Policy

For each home, either . . .

The Priority List table or

The Energy Audit

. . . must be applied



REM/Design Policy



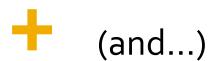
- Purpose is to identify and prioritize feasible measures
- Audit data is collected (when appropriate) during the assessment process
- All feasible measures must be installed
- "Optional measures" are extinct...
 now known as "Audit-driven" measures



REM/Design Audits



- Required when any measures in the priority list do <u>not</u> qualify based on the priority list table....
 - Insulation (ceiling, wall, and floor);
 - Window Replacement;
 - Programmable Thermostats



REM/Design Audits



(one of the following conditions exists...)

- Heated with fuel other than natural gas, wood or electricity;
- Non-CARE rates (income-qualified);
- Unusual structures (see examples in "Policy") or multiple HVAC systems;
- Feasible DOE "Appendix A" measures
 - Includes HVAC replacement for energy efficiency.

REM/Design Audits



Audit is required

http://www.archenergy.com

TREAT Audits



- Whole-building energy modeling tool for MF buildings with common systems.
- May be subcontracted to qualified energy audit entities due to complexity.
- Mostly larger MF buildings with common systems.
- If interested, contact CSD/Technical Assistance Hotline for guidance.
- http://www.psdconsulting.com/software/treat

TREAT Audits



- TREAT models differently than REM (TREAT models dwelling units, occupancy rates, lighting, shared systems, common areas, etc.)
- Requires thorough site audit and knowledge of boiler/chiller systems, hydronic systems etc.
- MF energy audits must be evaluated by CSD for each building using TREAT.
- Allows for the application of non-traditional (but DOE approved) MF measures if meets SIR calculations.

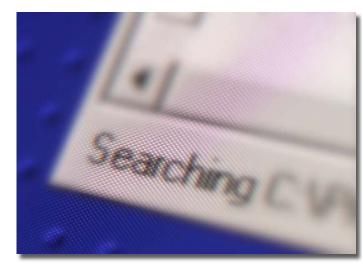
Joshua Pierce & Paméla Gorsuch, RHA

Additional Resources

Policies and Guidance Documents

Where will you find...?

- Expanded audit policy
- "Clean" priority list tables



- Links to state guidance documents
- Links to federal guidance documents for reference

www.CalStateWAP.com (site under construction)

Training Resources

TO BE ASSESSED LAND SECOND THE SE

- Order of Operations Chart
- CAS "Short" Form Training Materials
- Technical Assistance Website (in development)
 - FAQ Database
 - Online Document Library (Electronic WIS)
 - Resource Links
 - Q&A Forum/WIS Update (moved from Online site)
- Online Training Updates
 - o Mechanical Ventilation!

Materials List



- Useful tool for agencies' purchasing staff.
- Extracted from WIS sections.
- Will be available on RHA's technical assistance website. <u>www.CalStateWAP.com</u>
- Materials requirements are in full force and effect for all California programs (ARRA, DOE, LIHEAP).
- Agencies & subcontractors must confirm materials with Materials List & MSDS sheets prior to purchase.

Forms—posted on CSD website

- Assessment (CSD 540);
- Customer Summary;
- QA Inspection Report (CSD611);
- CASIF "Short" Form
- Measure Feasibility Verification (pending)



Assessment: CSD 540 (required)

 Assessment form will be added to CSD's website for easy download.

http://www.csd.ca.gov/Contractors/ENERGY/CSD% 20Energy%20Forms.aspx

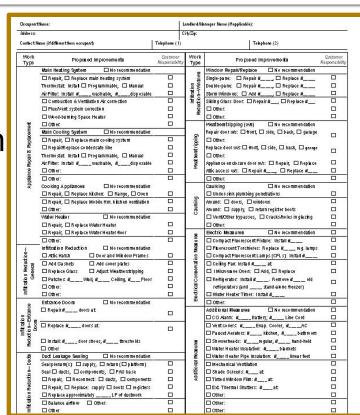
- CSD540 is mandatory, unless...
 - An agency creates a form that collects the same data, in the same order...and...
 - Is pre-approved by CSD before use.

CSD540

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Customer Summary (optional)

- This form was introduced during the Assessor certificate training.
- Removed during Assessment form revision process.
- Requested by many agencies as useful for informing clients what work is scheduled.



CSD is making it available at:

http://www.csd.ca.gov/Contractors/ENERGY/CSD%20

Energy%20Forms.aspx

QA Inspection Report (required)

Revised CSD611
 form will be
 added to CSD's
 website for easy
 download.

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16. Cover Plate Gaskets			Н			-	36. Duct Insulation				-	:		55. Is the home pre-1979?	res	140	19025			
17. Door Repair	-		Н	-			37. Floor Insulation		-			1	100	Pre-1979 or undetermined age:			-			
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19. Duct & Register Repair/Replacement		-	Н	1	100	- 8	39. Floor Insulation					1	100	If painted surfaces were disturbed:		W 0				
20. Glass Replacement							40 Thermostats			-		:		57. Containment & poly used?	1					
21. Minor Envelope Repair (see def.)	80 3	- 3		1		1	41. Wall Insulation					1	200	58. HEPA vacuumed & wet cleaned	2	5 75				
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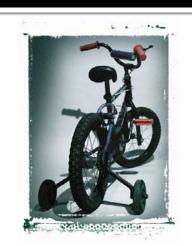
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					din-		ations have been upwedied and all in	at . 11.	a)			-40	en-		alan ar					
I certify that this inspection is complete	, any	mea	sures	nee	cung	com	ctions have been remedled, and all it	STALLE	a me	asure	s me	eet U	ן ענ	program requirements and are accurate Date:	ery re	pres	entec			(2)
Inspector's Signature:															C	SD				-
Inspector's Name:														Telephone #:	U:	שמ				

http://www.csd.ca.gov/Contractors/ENERGY/CSD%20

Energy%20Forms.aspx

CAS "Short" Forms

- Original 7-page CASIF is the "training wheels version" for assessors & crews.
- There are four CAS Short Form versions for experienced crews:
 - "CASIF"
 - "Additional_Appliances"
 - "Interim CAS Tests"
 - "Post-Repair/Replacement Safety Checks"





CAS Short Forms

- Use the shorter versions the same as the original; however:
 - There are no instructions or information references within the form.
 - Item numbers match numbering in the original (which should be available for reference as needed).

							By whom •	
(B) REQUIREI Applia			Z-2) ption of problem	Rep	airs ı	made •	By whom •	Date
			-					
	птеГ	,	PRE-Wx Test Results	1		POS	T-Wx Test Ro	esults
C) TEST RESU	1 I 2							
Appliance	N/A	Pass or Fail	Reason for FAIL	Pa or F	7028		Reason fo	r FAIL
Appliance Main Heater	N/A	or Fail	Reason for FAIL	or F	ail F		Reason fo	r FAIL
Appliance Main Heater	N/A	or Fail PF	Reason for FAIL	or F	ail F F		Reason fo	r FAIL
Appliance Main Heater Other Heater	N/A	or Fail	Reason for FAIL	or F	ail F F		Reason fo	r FAIL
Appliance Main Heater Other Heater Sas: Log FP	N/A	PF PF	Reason for FAIL	or F	F F F		Reason fo	r FAIL
Appliance Main Heater Other Heater Sas: Log FP Water Heater	N/A	P F P F P F	Reason for FAIL	P P P	F F F F		Reason fo	r FAIL
-	N/A	P F P F P F P F	Reason for FAIL	P P P	F F F F		Reason fo	r FAIL

Measure Feasibility Verification (pending)

- Under development by CSD and network.
- Justifications for measure feasibility or nonfeasibility.
- Checklist format.



Paméla Gorsuch, RHA

Status of WIS Update

WIS Update

- Quarterly Process
 First update estimated for 2/28/11
- Addition of Smoke Alarms
- Reorganization of:
 - Blower Door & Shell Sealing
 - Duct Testing & Duct Sealing



- Division of MER/MHR & Wx Support Measures
- Preparation of new Wx P&P Manual

Paméla Gorsuch, RHA

Waiver Transition Process

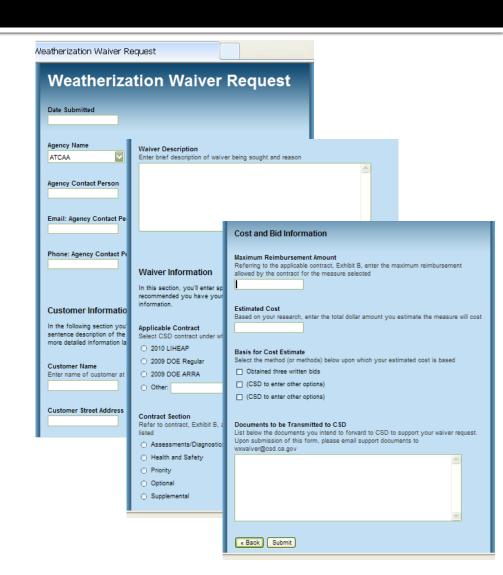
Waiver Process

- During start-up period, CSD has asked RHA for help in processing waivers.
- Requests already received by CSD at <u>wxwaiver@csd.ca.gov</u> are in progress.
- Log on to site: <u>www.CalStateWAP.com</u>; then click on "Waiver Request" to submit new requests.

Processing will be coordinated by Andy Nodzak of RHA.

Waiver Process (con't.)

- Online waiver "form" will speed processing.
- Agencies can attach photos and bids directly to the request.
- Will receive electronic confirmations and be able to check status.



Joshua Pierce & Paméla Gorsuch, RHA

Technical Assistance Options

Technical Assistance

For field, programmatic, or policy questions, contact:

CSD Technical Assistance Hotline

1-877-831-7596

(staffed by Pam Gorsuch of RHA)



FAQ Data System <u>www.CalStateWAP.com</u>

Joshua Pierce & Paméla Gorsuch, RHA

Training Requests

In-Service Trainings

- Field training "in-service" trainings are available on-demand and according to availability.
- Field "in-service" training may not be used in lieu of any training center or certificate (QA Inspector, Assessor, or Auditor) training.



In-Service Trainings (con't.)

- In-service training topics include:
 - Basic weatherization installation practice
 - Combustion appliance safety (in-field or with the Mobile Training Lab)
 - Duct Blaster or Blower Door practice
 - Assessment coaching
 - QA Inspection coaching
 - Additional topics upon request



Certificate Trainings

- QA Inspector Training
- Assessor Training
- Auditor 3-Phase Training (certificate provided only after completion of 3rd phase).



How to Request In-Service and Certificate Trainings

- 1. Log on to the www.CalStateWAP.com site.
- 2. Click on the "Request Training" link.
- Fill out the training request form.
- 4. Click "Submit" to send request.

RHA's training coordinator, Jocelyn Williams, will contact you within 3 business days to confirm receipt of the request.

Questions & Answers

RHA, Inc.

- Joshua Pierce, Technical Assistance Director
- Pamela Gorsuch, Field
 Services Program Manager

(877) 831-7596

Email: WxAid@rhainc.com

Database:

www.CalStateWAP.com



